

Moving? Under an Electric Contract? Want a Change? Well you can and here is How.



Its the Law!

“A contract is limited to service to a customer at a location specified in the contract. If the customer moves from the location, the customer is under no obligation to continue the contract at another location. The REP may require a customer to provide evidence that it is moving. There shall be no early termination fee assessed to the customer as a result of the customer’s relocation if the customer provides a forwarding address and, if required, reasonable evidence that the customer no longer occupies the location specified in the contract.” -PUCT Law

Chapter 25. SUBSTANTIVE RULES APPLICABLE TO ELECTRIC SERVICE PROVIDERS., Subchapter R. CUSTOMER PROTECTION,
(c) General Retail Electric Provider requirements., (2) General contracting requirements., (C)

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